



Notice Informing Individuals About Nondiscrimination and Accessibility Requirements

St. Luke's Health System complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex. St. Luke's Health System does not exclude people or treat them differently because of race, color, national origin, age, disability, or sex.

St. Luke's Health System:

- Provides free aids and services to people with disabilities to communicate effectively with us, such as:
 - Qualified sign language interpreters
 - Written information in other formats (large print, audio, accessible electronic formats, other formats)
- Provides free language services to people whose primary language is not English, such as:
 - Qualified interpreters
 - Information written in other languages

If you need these services, call the appropriate number provided below.

- Treasure Valley, Elmore, McCall and Oregon 208-381-2222
- Magic Valley 208-814-1000
- Jerome 208-814-9500
- Wood River 208-727-8800

If you believe that St. Luke's Health System has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, or sex, you can file a grievance with:

St. Luke's Patient Relations
Attn: Civil Rights Coordinator
190 E Bannock St.
Boise, ID 83712

patientrelations@slhs.org

Treasure Valley and Oregon: (208) 381-1420 or 1-800-579-0061
Elmore: (208) 381-1420
Jerome: (208) 814-9600
Magic Valley: (208) 814-1068
McCall: (208) 630-2275
Wood River: (208) 727-8413

You can file a grievance by phone, email or by mail. If you need help filing a grievance, Patient Relations or the Civil Rights Coordinator is available to help you.

You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights electronically through the Office for Civil Rights Complaint Portal, available at <https://ocrportal.hhs.gov/ocr/portal/lobby.jsf>, or by mail or phone at:

U.S. Department of Health and Human Services
200 Independence Avenue SW.
Room 509F, HHH Building
Washington, DC 20201
1-800-868-1019,
1-800-537-7697 (TDD).

Complaint forms are available at <http://www.hhs.gov/ocr/office/file/index.html>.