



## REQUEST TO ACCESS MEDICAL OR BILLING RECORDS

*You may tear off this page and retain it for your records.*

The attached form may be used to request access to your medical records. We are required to allow you to access your health information unless federal law specifically permits denial.

We usually respond to requests for access within 30 days of receiving them based on HIPAA guidelines. You may expect to receive a response or a notification of delay within that time frame. The HIPAA rule allows one (30) day extension and we must notify you of the delay and state when you can expect a response.

For more information about accessing a medical or billing record, you may contact our St. Luke's Health Information Management Department at the numbers listed below. Note, however, that requests for access must be made in writing. The Health Information Management Department will not accept requests for access over the telephone.

To submit a request for access, please complete, sign and return the attached form to:

**St. Luke's Treasure Valley**

190 E. Bannock  
Boise, ID 83712  
Phone: 208-381-2189 Fax: 208-381-2438

**St. Luke's Wood River**

P.O. Box 100, 100 Hospital Dr.  
Ketchum, ID 83340  
Phone: 208-727-8335 Fax: 208-727-8326

**St. Luke's Magic Valley**

801 Pole Line Road West  
Twin Falls, ID 83301  
Phone: 208-814-0160 Fax: 208-814-1950

**St. Luke's McCall**

1000 State Street  
McCall, ID 83638  
Phone: 208-630-2239 Fax: 208-634-4638

**St. Luke's Elmore**

P.O. Box 1270  
Mountain Home, ID 83647  
Phone: 208-587-8401 ext.105 Fax: 208-580-2682

**St. Luke's Jerome**

709 N. Lincoln  
Jerome, ID 83338  
Phone: 208-814-9790 Fax: 208-814-9595

**St. Luke's Mountain States Tumor Institute**

100 East Idaho Street  
Boise, ID 83712  
Phone: 208-381-3111 Fax: 208-381-4310

**St Luke's Rehab Hospital**

600 N. Robbins – 2<sup>nd</sup> Floor  
Boise, ID 83703  
Phone: 208-385-3258 Fax: 208-489-4055

If you have a question regarding HIPAA, please call our Compliance Line at  
1-800-729-0966

## REQUEST TO ACCESS MEDICAL OR BILLING RECORDS

Today's date \_\_\_\_\_

Patient's name \_\_\_\_\_ Birth date \_\_\_\_\_

Address \_\_\_\_\_ City \_\_\_\_\_ State \_\_\_\_\_ ZIP \_\_\_\_\_

Phone(s) (Cell #) \_\_\_\_\_ (Home #) \_\_\_\_\_ (Work #) \_\_\_\_\_

Other names under which patient has been treated: \_\_\_\_\_

**Is this request for Workers Compensation?  Yes  No**

*To ensure you receive a copy of the records you are requesting, please specify the location(s) you were treated. **Please do not specify "All"***

 Hospital Records (Specify location(s)) \_\_\_\_\_ Clinic Records (Specify location(s)) \_\_\_\_\_

### Information Requested

- |   |  |  |   |  |
|---|--|--|---|--|
| <input type="checkbox"/> Billing Information  | <input type="checkbox"/> Clinic Note                               | <input type="checkbox"/> Discharge Summary | <input type="checkbox"/> Emergency Room                         | <input type="checkbox"/> History Physical      |
| <input type="checkbox"/> HIV/AIDS   | <input type="checkbox"/> Imaging Film                              | <input type="checkbox"/> Imaging Report    | <input type="checkbox"/> Immunization Record                    | <input type="checkbox"/> Lab/Pathology         |
| <input type="checkbox"/> Medication List  | <input type="checkbox"/> Operative/ Procedure Report               | <input type="checkbox"/> Problem List      | <input type="checkbox"/> Progress Note                          | <input type="checkbox"/> Psychological Studies |
| <input type="checkbox"/> Substance Abuse  | <input type="checkbox"/> Psych Evaluation/Assessment/Mental Health | <input type="checkbox"/> Therapy Notes     | <input type="checkbox"/> Consultation Reports - Dr. Name: _____ |  |
| <input type="checkbox"/> Breast Imaging (Mammo, Ultrasound, MRI) w/ report (CD or Film) |  |  |   |  |
| <input type="checkbox"/> Other: (Specify) _____   |  |  |   |  |

### This request is valid for services during the following:

Approximate service date(s) \_\_\_\_\_

(check one below)

- Records for service date listed above to current, until expiration of this form.  
 Single disclosure for the date of service(s) specified above.

**Please check the method of access you desire:** Note: There may be a charge for the costs associated with processing your request. An invoice will accompany your records.

 Paper copies: Pick up in person Copies mailed: Shipping address: \_\_\_\_\_ CD/DVD (password protected) Shipping address: \_\_\_\_\_ View record in office (No copies)

**If you are the Patient's Personal Representative (e.g guardian, agent, or parent of a minor) and can legally act for the patient; please fill out this section. Your status as a Personal Representative will be verified.**

Name \_\_\_\_\_ Relationship to patient \_\_\_\_\_

Address (if different from above) \_\_\_\_\_

Phone (if different than above) (Home/Cell#) \_\_\_\_\_ (Work #) \_\_\_\_\_

**This request will expire one (1) year from date signed.**

Signature: \_\_\_\_\_ Date: \_\_\_\_\_

FOR OFFICE USE ONLY (Verification of Identity)

Patient Identified: (describe method, initials &amp; date) \_\_\_\_\_

Personal Representative identified (describe method &amp; initial) \_\_\_\_\_

Release Made (method &amp; date) \_\_\_\_\_

Workers Compensation checked (initials) \_\_\_\_\_